# Crisis Support Training Calendar

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| Initial Training – 19 September 2025 Intake |
| **Topic title** | **Training method** | **Dates** |
| **Induction Session** | Face-to-Face(Zoom) | Friday 05/09/202510.00am-12.00pm |
| **1 - Foundational Knowledge** | eLearning | By 9.00am Thursday 18/09/2025 |
| Face-to-face (Zoom) | Friday 19/09/20259.00am-12.00pm |
| **2 – Micro-skills & Self-awareness** | eLearning | By 9.00am Thursday 25/09/2025 |
| Face-to-face (Zoom) | Friday 26/09/20259.00am-12.00pm |
| **3 – Micro-skills & Supervision** | eLearning & Short Answer questions | By 9.00am Thursday 25/09/2025 |
| Face-to-face (Zoom) | Friday 26/09/20251.00pm-4.00pm |
| **4 - Lifeline Practice Framework (CARE)**  | eLearning & Short Answer questions | By 9.00am Thursday 02/10/2025 |
| Face-to-face (Zoom) | Friday 03/10/20259.00am-4.00pm |
| **5 - Introduction to Suicide**  | Face-to-face(Zoom) | Friday 10/10/20259.00am-4.00pm |
| **6 – Suicide Crisis Support** | eLearning & Short Answer questions | By 9.00am Thursday 16/10/2025 |
| Face-to-face(Zoom) | Friday 17/10/20259.00am-12.00pm |
| **Observation Shift** | Face-to-face(Zoom) | Friday 17/10/20251.00pm-5.00pm |
| **7 – Safety Issues**  | eLearning | By 9.00am Thursday 23/10/2025 |
| Face-to-face(Zoom) | Friday 24/10/20259.00am-12.00pm |
| **8 – Understanding Differences** | eLearning & Short Answer questions | By 9.00am Thursday 23/10/2025 |
| Face-to-face (Zoom) | Friday 24/10/20251.00pm-4.00pm |
| **9 - Putting It All Together** | eLearning | By 9.00am Thursday 30/10/2025 |
| Face-to-face (Zoom) | Friday 31/10/20259.00am-12.00pm |
| **10 - Practice Clinic** | Face-to-face(Zoom) | Friday 31/10/20251.00pm-4.00pm |
| **Observation Shifts** ***(between Topic 4 and Topic 9)*** | In Centre | A variety of shifts will be available between 06/10/2025 & 30/10/2025 |

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| **Assessment** | **Date range** |
| **Three role plays:**1. Crisis
2. Suicide – non-imminent
3. Suicide – imminent
 | A 2-hour assessment period, various times (9.00am-6.00pm) will be available on:Monday 03/11/25 and Wednesday 05/11/25 |
| Student Placement |
| **Orientation session** | **Date**  |
| In centre at first placement shift | Various |
| **Logged in hours** | **Date range** |
| Minimum 16 hours  | At least 5x4 hour shifts completed between 17/11/2025 and 19/12/2025A variety of days and times will be available, but flexibility will be required. |
| **Mid-placement workshop** | **Date**  |
| Face-to-face (Zoom) Session | Friday 12/12/25 at 10.00am-12.00pm |
| **Assessment** | **Date range** |
| One assessed interaction within Student Placement hours  | This will take place during your final student placement shift with the Call Coach or your trainer |
| Internship |
| **Task** | **Date range** |
| Logged in hoursMinimum 56 hours  | Minimum one shift per week; shifts are usually 4 hours long.Min 56 hours to be completed by 18/09/2026. |
| Group Supervision - as per policy | 2 x group supervisions during internship  |
| First half of Internship |
| **Task** | **Date range** |
| Self-care eLearning | Will be completed during the first half of your internship |
| Masterclass – eLearning component | Will be completed during the first half of your internship |
| Masterclass – face-to-face (Zoom) component | Will be completed during the first half of your internship |
| Coaching session | Will be completed during the first half of your internship |
| Second half of Internship |
| **Task** | **Date range** |
| Community Insights eLearning | Will be completed during your second half of internship |
| Coaching session (optional) | Will be completed during your second half of internship |
| Assessment |
| **Task** | **Date range** |
| One assessed interaction (to be completed at end of Internship): live interaction or role play | At completion of 56 hours and above requirements by 18/09/2026 |
| Final assessment, interview and sign off | At completion of 56 hours and above requirements by 18/09/2026 |

If you have any questions or for more Information, please contact:

Contact: Training Administrator and Co-ordinator

Email: ldtraining@lifeline.org.au