

Crisis Support Training Calendar

Initial Training – 16 August 2024 Intake			
Topic title	Training method	Dates	
1 - Foundational Knowledge	eLearning	By 1.00pm Thursday 15/08/2024	
	Face-to-face (Zoom)	Friday 16/08/2024 9.30am-3.00pm	
2 – Micro-skills & Self-awareness	eLearning	By 1.00pm Thursday 22/08/2024	
	Face-to-face (Zoom)	Friday 23/08/2024 9.30am-3.00pm	
3 – Micro-skills & Supervision	eLearning	By 1.00pm Thursday 22/08/2024	
	Face-to-face (Zoom)	Friday 23/08/2024 9.30am-3.00pm	
4 - Lifeline Practice Framework (CARE) Part 4A	eLearning	By 1.00pm Thursday 29/08/2024	
	Face-to-face (Zoom)	Friday 30/09/2024 9.30am-3.00pm	
5 - Introduction to Suicide Part 5A	Face-to-face (Zoom)	Friday 06/09/2024 9.30am-3.00pm	
6 – Suicide Crisis Support	eLearning	By 1.00pm Thursday 12/09/2024	
	Face-to-face (Zoom)	Friday 13/09/2024 9.30am-3.00pm	
7 – Safety Issues	eLearning	By 1.00pm Thursday 19/09/2024	
	Face-to-face (Zoom)	Friday 20/09/2024 9.30am-3.00pm	
8 – Understanding Differences	eLearning	By 1.00pm Thursday 26/09/2024	
	Face-to-face (Zoom)	Friday 27/09/2024 9.30am-3.00pm	
9 - Putting It All Together	eLearning	By 1.00pm Thursday 26/09/2024	
	Face-to-face (Zoom)	Friday 27/09/2024 9.30am-3.00pm	
10 - Practice Clinic	Face-to-face (Zoom)	Friday 04/10/2024 9.30am-3.00pm	
Observation Shifts (between Topic 4 and Topic 9)		A variety of shifts will be available between 02/09/2024 & 26/09/2024	



Assessment	Date range
 Three role plays: 1. Crisis 2. Suicide – non-imminent 3. Suicide – imminent 	A 2-hour assessment period, various times (9.00am-6.00pm) will be available on: Tuesday 08/10/24 and Wednesday 09/10/24

Student Placement			
Orientation session	Date		
In centre at first placement shift	Various		
Logged in hours	Date range		
Minimum 16 hours	At least 5x4 hour shifts completed between		
	14/10/2024 and 06/11/2024		
	A variety of days and times will be available,		
	but flexibility will be required.		
Mid-placement workshop	Date		
Face-to-face (Zoom) Session	Friday 06/11/24 at 9.30am-12.30pm		
Assessment	Date range		
One assessed interaction within Student	This will take place during your final student		
Placement hours	placement shift with the Call Coach or your		
	trainer		
Internship			
Task	Date range		
Logged in hours	Minimum one shift per week; shifts are usually 4		
Minimum 56 hours	hours long.		
	Min 56 hours to be completed by 15/08/2025.		
Group Supervision - as per policy	2 x group supervisions during internship		
First half of Internship			
Task	Date range		
Self-care eLearning	Will be completed during the first half of your		

internship



Masterclass – eLearning component	Will be completed during the first half of your internship		
Masterclass – face-to-face (Zoom)	Will be completed during the first half of your		
component	internship		
Coaching session	Will be completed during the first half of your		
	internship		
Second half of Internship			
Task	Date range		
Community Insights eLearning	Will be completed during your second half of		
	internship		
Coaching session (optional)	Will be completed during your second half of		
	internship		
Assessment			
Task	Date range		
One assessed interaction (to be			
completed at end of Internship): live	At completion of 56 hours and above		
interaction or role play	requirements by 15/08/2025		
Final assessment, interview and sign off	At completion of 56 hours and above		
	requirements by 15/08/2025		

If you have any questions or for more Information, please contact:

Contact: Training Administrator and Co-ordinator

Email: Idtraining@lifeline.org.au