# Crisis Support Training Calendar

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| Initial Training – 13 March 2026 Intake |
| **Topic title** | **Training method** | **Dates** |
|  **Induction Session** | Face-to-face (zoom) | Friday 06/03/202610.00am-12.00pm |
| **1 - Foundational Knowledge** | eLearning | By 9.00am Thursday 12/03/2026 |
| Face-to-face (Zoom) | Friday 13/03/20269.00am-12.00pm |
| **2 – Micro-skills & Self-awareness** | eLearning | By 9.00am Thursday 12/03/2026 |
| Face-to-face (Zoom) | Friday 13/03/20261.00pm-4.00pm |
| **3 – Micro-skills & Supervision** | eLearning & Short Answer Questions | By 9.00am Thursday 19/03/2026 |
| Face-to-face (Zoom) | Friday 20/03/20269.00am-12.00pm |
| **4 - Lifeline Practice Framework (CARE)**  | eLearning & Short Answer Questions | By 9.00am Thursday 26/03/2026 |
| Face-to-face (Zoom) | Friday 27/03/20269.00am-4.00pm |
| **5 - Introduction to Suicide**  | Face-to-face(Zoom) | Friday 10/04/20269.00am-4.00pm |
| **6 – Suicide Crisis Support** | eLearning & Short Answer Questions | By 9.00am Thursday 16/04/2026 |
| Face-to-face(Zoom) | Friday 17/04/20269.00am-12.00pm |
| **Observation Shifts (Remote)** | Face-to-Face(Zoom) | Friday 17/04/20261.00pm-5.00pm |
| **7 – Safety Issues**  | eLearning | By 9.00am Thursday 23/04/2026 |
| Face-to-face(Zoom) | Friday 24/04/20269.00am-12.00pm |
| **8 – Understanding Differences** | eLearning & Short Answer Questions | By 9.00am Thursday 23/04/2026 |
| Face-to-face (Zoom) | Friday 24/04/20261.00pm-4.00pm |
| **9 - Putting It All Together** | eLearning | By 9.00am Thursday 30/04/2026 |
| Face-to-face (Zoom) | Friday 01/05/20269.00am-12.00pm |
| **10 - Practice Clinic** | Face-to-face(Zoom) | Friday 01/05/20261.00pm-4.00pm |
| **Observation Shifts** ***(between Topic 4 and Topic 9)*** |  | A variety of shifts will be available between 30/03/2026 & 30/04/2026 |

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| **Assessment** | **Date range** |
| **Three role plays:**1. Crisis
2. Suicide – non-imminent
3. Suicide – imminent
 | A 2-hour assessment period, various times (9.00am-6.00pm) will be available on:Monday 04/05/26 and Wednesday 06/05/26 |
| Student Placement |
| **Orientation session** | **Date**  |
| In centre at first placement shift | Various |
| **Logged in hours** | **Date range** |
| Minimum 16 hours  | At least 5x4 hour shifts completed between 11/05/2026 and 12/06/2026A variety of days and times will be available, but flexibility will be required. |
| **Mid-placement workshop** | **Date**  |
| Face-to-face (Zoom) Session | Friday 12/06/26 at 10.00am-12.00pm |
| **Assessment** | **Date range** |
| One assessed interaction within Student Placement hours  | This will take place during your final student placement shift with the Call Coach or your trainer |
| Internship |
| **Task** | **Date range** |
| Logged in hoursMinimum 56 hours  | Minimum one shift per week; shifts are usually 4 hours long.Min 56 hours to be completed by 12/03/2027. |
| Group Supervision - as per policy | 2 x group supervisions during internship  |
| First half of Internship |
| **Task** | **Date range** |
| Self-care eLearning | Will be completed during the first half of your internship |
| Masterclass – eLearning component | Will be completed during the first half of your internship |
| Masterclass – face-to-face (Zoom) component | Will be completed during the first half of your internship |
| Coaching session | Will be completed during the first half of your internship |
| Second half of Internship |
| **Task** | **Date range** |
| Community Insights eLearning | Will be completed during your second half of internship |
| Coaching session (optional) | Will be completed during your second half of internship |
| Assessment |
| **Task** | **Date range** |
| One assessed interaction (to be completed at end of Internship): live interaction or role play | At completion of 56 hours and above requirements by 12/03/2027 |
| Final assessment, interview and sign off | At completion of 56 hours and above requirements by 12/03/2027 |

If you have any questions or for more Information, please contact:

Contact: Training Administrator and Co-Ordinator

Email: ldtraining@lifeline.org.au