

Crisis Support Training Calendar

Initial Training – 12 September 2024 Intake		
Topic title	Training method	Dates
1 - Foundational Knowledge	eLearning	By 9.00am Thursday 12/09/2024
	Face-to-face (Zoom)	Thursday 12/09/2024 5.30pm-9.00pm
2 – Micro-skills & Self-awareness	eLearning	By 9.00am Monday 16/09/2024
	Face-to-face (Zoom)	Monday 16/09/2024 5.30pm-9.00pm
3 – Micro-skills & Supervision	eLearning	By 9.00am Thursday 19/09/2024
	Face-to-face (Zoom)	Thursday 19/09/2024 5.30pm-9.00pm
4 - Lifeline Practice Framework (CARE) Part 4A	eLearning	By 9.00am Monday 23/09/2024
	Face-to-face (Zoom)	Monday 23/09/2024 5.30pm-9.00pm
4 - Lifeline Practice Framework (CARE) Part 4B	Face-to-Face (Zoom)	Thursday 26/09/2024 5.30pm-9.00pm
5 - Introduction to Suicide Part 5A	Face-to-face (Zoom)	Monday 30/09/2024 5.30pm-9.00pm
5 - Introduction to Suicide Part 5B	Face-to-face (Zoom)	Thursday 03/10/2024 5.30pm-9.00pm
6 – Suicide Crisis Support	eLearning	By 9.00am Monday 07/10/2024
	Face-to-face (Zoom)	Monday 07/10/2024 5.30pm-9.00pm
7 – Safety Issues	eLearning	By 9.00am Thursday 10/10/2024
	Face-to-face (Zoom)	Thursday 10/10/2024 5.30pm-9.00pm
8 – Understanding Differences	eLearning	By 9.00am Monday 14/10/2024
	Face-to-face (Zoom)	Monday 14/10/2024 5.30pm-9.00pm
9 - Putting It All Together	eLearning	By 9.00am Thursday 17/10/2024
	Face-to-face (Zoom)	Thursday 17/10/2024 5.30pm-9.00pm

10 - Practice Clinic	Face-to-face (Zoom)	Monday 21/10/2024 5.30pm-9.00pm
Observation Shifts <i>(between Topic 4 and Topic 9)</i>		A variety of shifts will be available between 29/09/2024 & 16/10/2024

Assessment	Date range
Three role plays: <ol style="list-style-type: none"> 1. Crisis 2. Suicide – non-imminent. 3. Suicide – imminent. 	A 2-hour assessment period, various times (9.00am-6.00pm) will be available on: Wednesday 23/10/24 and Thursday 24/10/24
Student Placement	
Orientation session	Date
In centre at first placement shift	Various
Logged in hours	Date range
Minimum 16 hours	At least 5x4 hour shifts completed between 31/10/2024 and 29/11/2024 A variety of days and times will be available, but flexibility will be required.
Mid-placement workshop	Date
Face-to-face (Zoom) Session	Monday 02/12/24 at 5.30pm-8.30pm
Assessment	Date range
One assessed interaction within Student Placement hours	This will take place during your final student placement shift with the Call Coach or your trainer
Internship	
Task	Date range
Logged in hours Minimum 56 hours	Minimum one shift per week; shifts are usually 4 hours long. Min 56 hours to be completed by 11/09/2025.
Group Supervision - as per policy	2 x group supervisions during internship

First half of Internship	
Task	Date range
Self-care eLearning	Will be completed during the first half of your internship
Masterclass – eLearning component	Will be completed during the first half of your internship
Masterclass – face-to-face (Zoom) component	Will be completed during the first half of your internship
Coaching session	Will be completed during the first half of your internship
Second half of Internship	
Task	Date range
Community Insights eLearning	Will be completed during your second half of internship
Coaching session (optional)	Will be completed during your second half of internship
Assessment	
Task	Date range
One assessed interaction (to be completed at end of Internship): live interaction or role play	At completion of 56 hours and above requirements by 11/09/2025
Final assessment, interview and sign off	At completion of 56 hours and above requirements by 11/09/2025

If you have any questions or for more Information, please contact:

Contact: Training Administrator and Co-ordinator

Email: ldtraining@lifeline.org.au